

ANNUAL RESULTS PRESENTATION

2014 150 years

26th February 2015

Agenda

KEYS OF THE PERIOD OUTLOOK

12M 2014 RESULTS CALENDAR AND ANNEX







Positive valuation thanks to the soundness of the business

- Uncertain economic environment and volatile financial markets
- Evolution of the Spanish insurance sector
- Consistency of the income statement
 - Increase of global turnover (+7.4%)
 - Improvement of results in all businesses (+9.5% Attributable result)
- Increase of the long-term capital and solvency

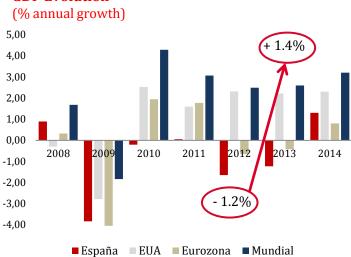
(+21.5% long-term capital at market value)

- Amortization and issue of subordinated bond of Atradius
- Increase of 6% of the dividend against 2014 results



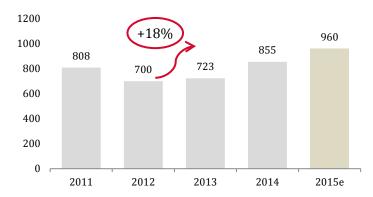
Improvement of the macroeconomic environment in Spain

GDP Evolution

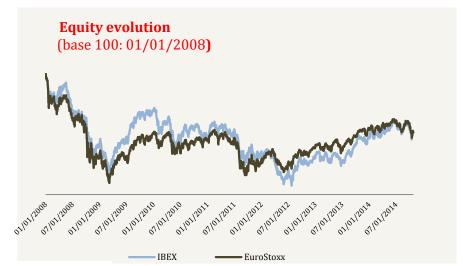


Source: Fondo Monetario Internacional

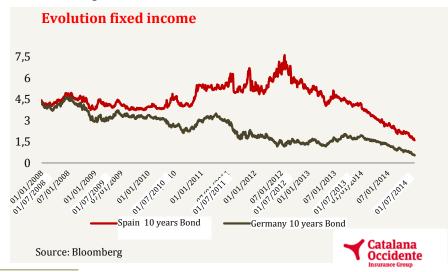
New cars evolution



Source: ANFAC

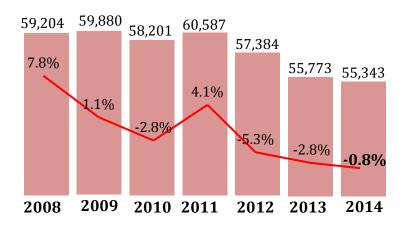


Source: Bloomberg

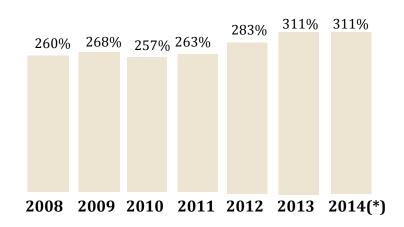


Favorable developments in the insurance sector

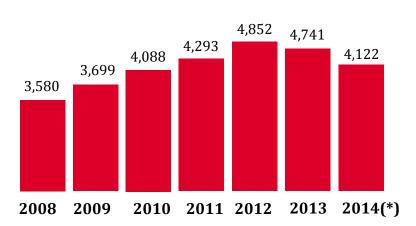
Premiums insurance Sector (M €)



% Solvency margin

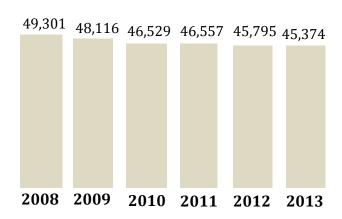


Net result insurance sector (M€)



Source: ICEA. (*) based on 9M2014

Employees





Positive valuation thanks to the soundness of the business

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Grupo Catalana Occidente in 2014 : growth in turnover and results

(million euros)

REVENUES	2013	2014	% Chg. 13-14	SECTOR -0.8%
Traditional business	1,686.9	1,825.7	8.2%	
Credit insurance business	1,514.9	1,611.9	6.4%	_
TURNOVER	3,201.8	3,437.6	7.4%	

(million euros)

RESULTS	2013	2014	% Chg. 13-14
Recurring profit from traditional business	122.6	129.6	5.7%
Recurring profit from credit insurance business	126.1	152.3	20.8%
Non-recurring profit	-4.9	-13.7	
CONSOLIDATED PROFIT	243.9	268.1	9.9%
ATTRIBUTABLE PROFIT	221.1	242.1	9.5%



Improving market position

	Ranking position		
Entities	Dec. 2013	Dec. 2014	
1. Mapfre	1	1	
2. Caixa	2	2	
3. Mutua Madrileña	3	3	
4. Allianz	4	4	
5. GCO + Plus Ultra Seguros	6 —	→ (5)	
6. Axa	7	6	
7. Zurich	11	7	
8. Generali	8	8	
9. BBVA Seguros	9	9	
10. Santander Seguros	5	10	
11. Caser	10	11	
12. Santa Lucía	12	12	

POSITION BY
BUSINESS LINES

No 2

MULTIRISK

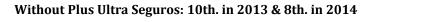
No 6

AUTO

No 9

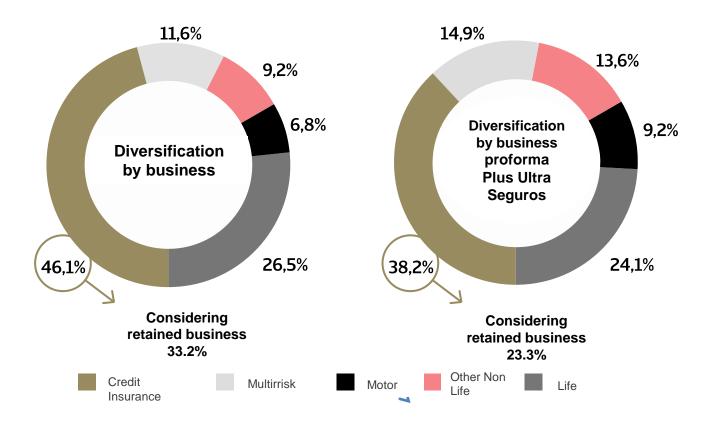
LIFE (Ranked # 2 intermediaries segment)

Source: ICEA



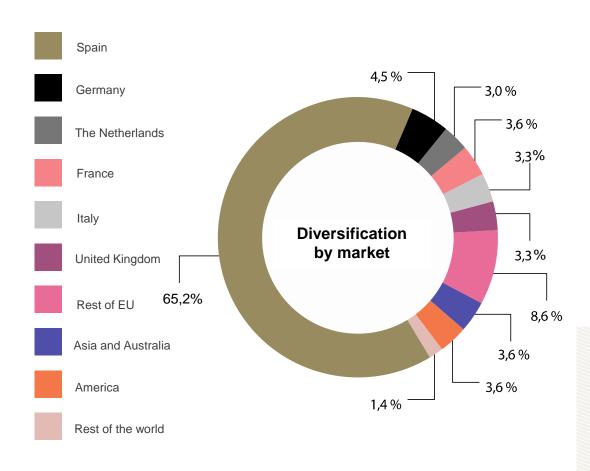


Diversification: balanced and complete portfolio





Global presence



More than 1,400 offices In more than 50 countries



Increase in long-term capital and solvency

- Uncertain economic environment and volatile financial markets
- Evolution of the Spanish insurance sector
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 - Increase of global turnover (+7.4%)
 - Improvement of results in all businesses (+9.5% Attributable result)
- Increase of the long-term capital and solvency
 - (+21.5% long-term capital at market value)
- Amortization and issue of subordinated bond of Atradius
- Increase of 6% of the dividend against 2014 results



Issue of a subordinated bond - Atradius

- September 3rd, 2014: amortization of € 120 million subordinated bond issued in 200
- September 16th, 2014: issue of a new bond:
 - Maturity: 30 years non call before 10 years
 - Amount: 250 M €
 - Type: Fixed-to-Floating: 10 years at 5.25%. Then: euribor + 5.03%
- Issue designed to be Solvency II compliant for capital consideration



6% increase in the dividend

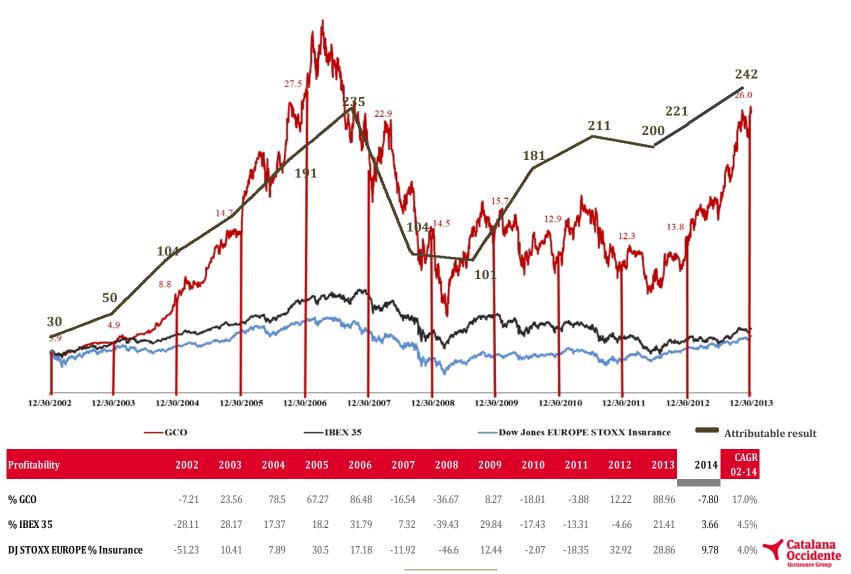
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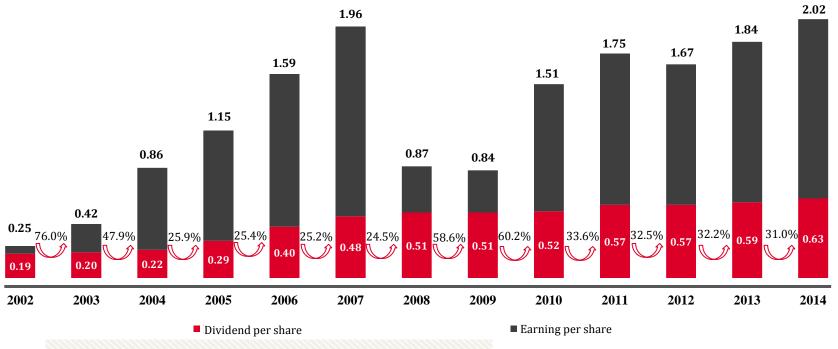
- Amortization and issue of subordinated bond of Atradius
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Shareprice evolution: +17.0% CAGR from 2002



6% increase in the dividend



+6% compared to the dividend of 2013 results

75.3 *M*€ 0.63 €/share





RESULTS 12M 2014



INCOME STATEMENT

CAPITAL, SOLVENCY & INVESTMENTS



Income statement

TRADITIONAL BUSINESS

CREDIT INSURANCE BUSINESS

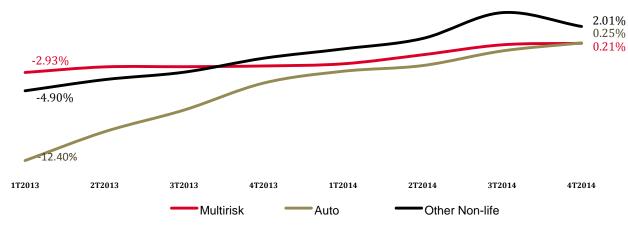


Traditional business: favorable evolution of turnover

(million euros)

PREMIUMS TRADITIONAL BUSINESS	2013	2014	Variation	% Chg. 13-14
Non-Life	965.5	960.9	-4.6	-0.5%
Multirisk	410.2	407.0	-3.2	-0.8%
Auto	326.9	322.1	-4.8	-1.5%
Other non-life	228.4	231.8	3.4	1.5%
Life	721.4	864.7	143.3	19.9%
Periodical	295.2	300.0	4.8	1.6%
Single and supplementary	426.2	564.7	138.5	32.5%
Total traditional business	1,686.9	1,825.7	138.8	8.2%

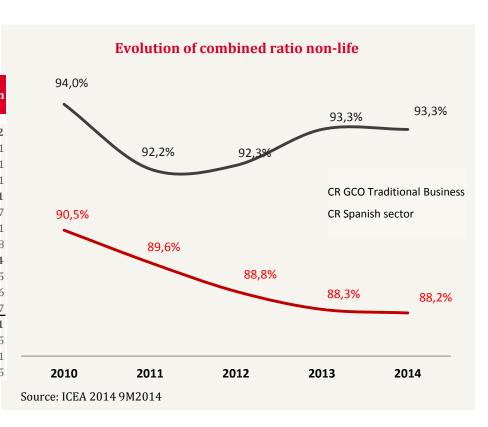
Quarterly evolution of turnover





Traditional business: stable combined ratio

2013	2014	Variation
87.4%	87.6%	0.2
51.7%	51.6%	-0.1
19.2%	19.3%	0.1
16.5%	16.6%	0.1
92.9%	92.8%	-0.1
61.6%	60.9%	-0.7
11.9%	11.8%	-0.1
19.3%	20.1%	0.8
83.2%	82.8%	-0.4
37.7%	37.2%	-0.5
17.5%	16.9%	-0.6
28.0%	28.7%	0.7
88.3%	88.2%	-0.1
51.8%	51.3%	-0.5
16.3%	16.2%	-0.1
20.2%	20.7%	0.5
	87.4% 51.7% 19.2% 16.5% 92.9% 61.6% 11.9% 19.3% 83.2% 37.7% 17.5% 28.0% 51.8% 16.3%	87.4% 87.6% 51.7% 51.6% 19.2% 19.3% 16.5% 16.6% 92.9% 92.8% 61.6% 60.9% 11.9% 11.8% 19.3% 20.1% 83.2% 82.8% 37.7% 37.2% 17.5% 16.9% 28.0% 28.7% 88.3% 88.2% 51.8% 51.8% 16.3% 16.2%





Recurrent and solid result traditional business

(million euros)

	(111)	illoll curosj	
RESULTS TRADITIONAL BUSINESS	2013	2014	% Chg. 13-14
Multirisk	52.1	50.7	-2.6%
Auto	24.2	23.7	-2.1%
Other non-life	39.2	40.0	2.1%
Non-Life	115.5	114.5	-0.9%
Life	12.8	11.1	-13.3%
Technical result after expenses	128.3	125.6	-2.1%
Financial result (*)	45.0	54.5	21.0%
Non-Technical account result	-8.3	-8.2	
Corporate tax	-42.3	-42.2	
Recurring profit from the traditional business	122.6	129.6	5.7%

(*) Including the 49% of Plus Ultra results (16.1 M€ in 12M13 and 18.4 M€ in 12M2014)



More detail in Annexes

Income statement

TRADITIONAL BUSINESS

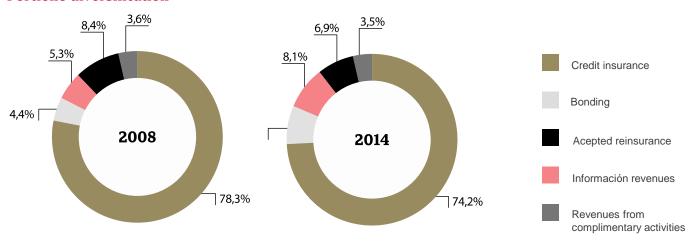
CREDIT INSURANCE BUSINESS



Credit insurance business: growing and improving diversification

	(million euros)		
REVENUES CREDIT INSURANCE	2013	2014	% Chg. 13-14
Writtem premiums (M€)	1,404.6	1,496.6	6.5%
Credit insurance	1,192.5	1,239.2	3.9%
Bonding	100.5	121.3	20.7%
Accepted reinsurance	111.6	136.1	22.0%
Service income	110.4	115.3	4.4%
Total insurance revenues	1,515.0	1,611.9	6.4%
Revenues from complementary activities	60.0	58.4	-2.7%
Total credit insurance turnover	1,575.0	1,670.3	6.1%
	_	•	
Total credit insurance turnover	1,412.1	1,457.6	3.2%

Portfolio diversification



Credit insurance business: growing and improving diversification

(million euros)

					,		
Total Potential Exposure (TPE)	2010	2011	2012	2013	2014	% Chg. 13-14	% total
Spain and Portugal	107,097	103,565	90,084	81,486	85,165	4.5%	16.5%
Germany	60,212	65,608	70,266	72,844	77,297	6.1%	15.0%
Australia and Asia	42,926	53,421	65,064	58,725	69,210	17.9%	13.4%
America	20,026	22,646	27,296	45,386	59,491	31.1%	11.5%
Eastern Europe	26,874	31,950	37,004	41,142	45,925	11.6%	8.9%
United Kingdom	23,736	25,988	28,760	34,619	40,332	16.5%	7.8%
France	36,851	36,391	37,426	37,135	39,170	5.5%	7.6%
Italy	21,042	24,111	24,170	23,768	26,929	13.3%	5.2%
Nordic and Baltic countries	17,814	19,365	20,823	21,831	23,261	6.6%	4.5%
Netherlands	24,978	25,200	24,898	22,326	23,152	3.7%	4.5%
Belgium and Luxembourg	11,616	11,983	12,796	13,336	14,229	6.7%	2.8%
Rest of World	5,724	6,405	7,259	7,795	10,954	40.5%	2.1%
Total	398,896	426,633	445,846	460,394	515,114	11.9%	100%

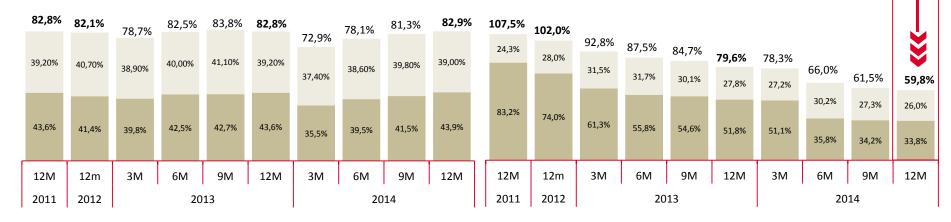


Credit insurance business: combined ratio at historical low level

COMBINED RATIO	2013	2014	% Chg. 13-14
% Gross technical cost	45.6%	40.7%	-4.9
% Commissions + gross expenses	35.4%	36.7%	1.3
% Gross combined ratio	81.0%	77.4%	-3.6
% Net technical cost	45.5%	41.5%	-4.0
% Commissions + net expenses	36.5%	36.0%	-0.5
% Net combined ratio	82.0%	77.5%	-4.5

Evolution Atradius ex. CyC net combined ratio

Evolution CyC net combined ratio



Technical cost

Expenses + Commissions



Credit insurance business: improvement of profitability

			(mil	lion euros)	_	
CREDIT INSURANCE RESULTS	2010	2011	2012	2013	2014	% Chg. 13-14
Technical result after expenses	348.2	227.5	213.7	289.5	355.3	22.7%
Reinsurance result	-208.4	-103.8	-109.6	-131.0	-145.8	11.3%
Financial result	31.8	32.3	27.5	13.3	13.7	2.9%
Complementary activities result	-0.7	-1.1	6.6	4.9	4.1	-16.3%
Corporate tax	-40.6	-34.9	-33.6	-47.2	-70.4	
Adjustments	-3.7	-4.6	-0.1	-3.4	-4.6	
Recurring profit from the credit insurance business	126.3	118.3	104.5	126.1	152.3	20.8%

	(mil	lion euros)
CREDIT INSURANCE RESULTS	Atradius Ex. CyC	СуС
Technical result after expenses	212.6	145.1
Reinsurance result	-90.4	-57.8
Financial result	9.4	4.3
Complementary activities result	3.8	0.4
Corporate Tax	-46.6	-23.8
Adjustments	-3.6	-1.0
Recurring profit from the credit insurance business	85.2	67.2





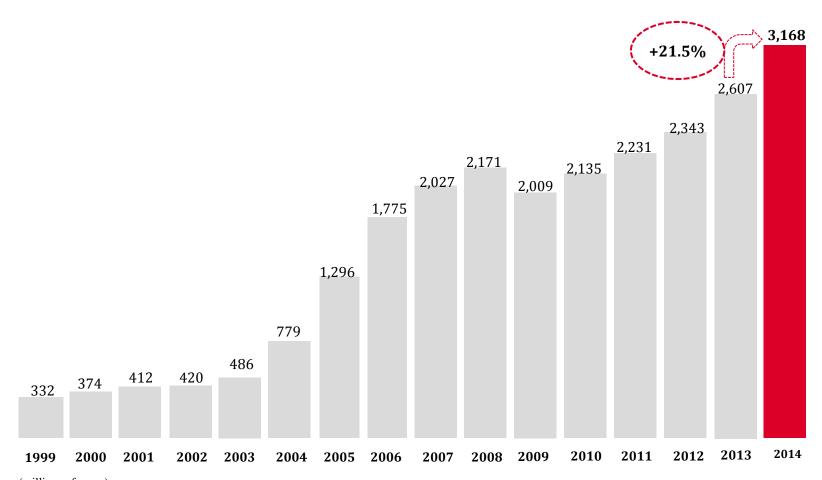
INCOME STATEMENT

CAPITAL, SOLVENCY & INVESTMENTS



KEYS OF THE PERIOD

Financial strength - increase in long-term capital



(millions of euros)

Long-term capital at market value (1999 - 2003 GAP, rest period IFRS)



Growth based on results and prudent dividend distribution

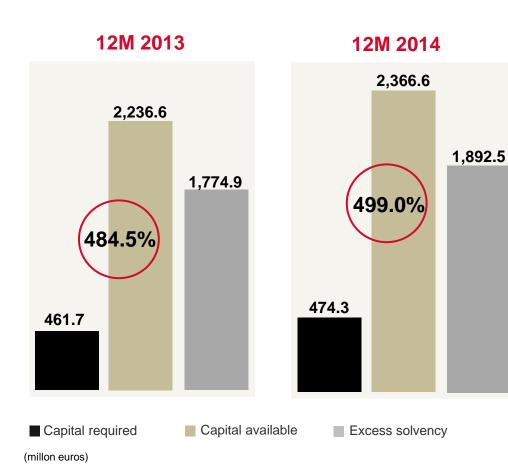
(million euros)

LONG-TERM CAPITAL at 31/12/13	2,100.3
EQUITY at 31/12/13	1,980.8
(+) Consolidated profit	268.1
(+) Dividends paid	-73.1
(+) Change in valuation adjustments	281.8
(+) Other changes	-30.4
Total movements	446.4
TOTAL EQUITY at 31/12/14	2,427.2
Subordinated debt *	248.1
LONG-TERM CAPITAL at 31/12/14	2,675.3
Unrealised capital gains (properties)	482.5
LONG-TERM CAPITAL at market value	3,157.8

^{*} See keys of the period



Solid solvency margin



RATING	AM BEST	MOODY'S			
Traditional business	A – STABLE				
Credit Insurance business	A STABLE	A3 STABLE			



Investments: prudent and diversified portfolio

(million euros)

INVESTMENTS AND FUNDS UNDER MANAGEMENT	2010	2011	2012	2013	2014	% VAr. 13-14	% s/ over Inv. R.Co
Real estate	1,083.4	1,073.1	1,030.0	977.4	943.3	-3.5%	10.9%
Fixed income	3,414.0	3,664.6	3,724.2	4,114.9	4,906.4	19.2%	56.6%
Equity	526.7	483.0	521.7	754.3	927.0	22.9%	10.7%
Deposits with credit institutions	351.1	311.4	540.5	600.5	593.9	-1.1%	6.8%
Other investments	116.6	117.1	136.0	137.7	141.0	2.4%	1.6%
Cash and monetary assets	887.7	1,012.7	815.7	679.1	789.7	16.3%	9.1%
Investments in subsidiaries	115.3	116.4	338.0	362.6	373.5	3.0%	4.3%
Total investment entity risk	6,494.9	6,778.4	7,106.2	7,626.5	8,674.9	13.7%	100.0%
Investments by policyholders Pension plans and mutual funds	294.9 487.0	271.1 468.7	262.7 449.4	281.1 474.3	294.8 511.1		
Total investment risk taker	781.9	739.8	712.1	755.4	805.9	6.7%	
INVESTMENTS AND FUNDS UNDER MANAGEMENT	7,276.8	7,518.2	7,818.3	8,381.9	9,480.8	13.1%	

More detail in Annexes

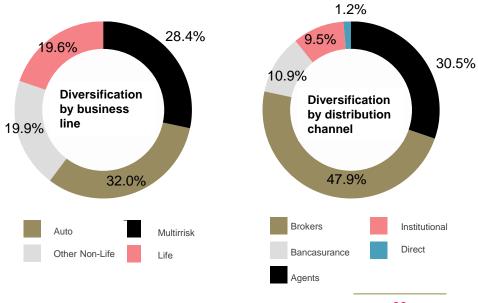


Plus Ultra Seguros: measures to improve the portfolio (million euros)

PLUS ULTRA SEGUROS PREMIUMS	2013	2014	% Chg. 13-14
Non Life	662.8	627.7	-5.3%
Multirisk	239.9	221.9	-7.5%
Auto	265.7	250.1	-5.9%
Other non-life	157.2	155.7	-1.0%
Life	181.3	153.3	-15.4%
Total premiums Plus Ultra Seguros	844.1	781.0	-7.5%

^(*) Includes the figures relating to business Click Seguros

Diversification: business and distribution channel





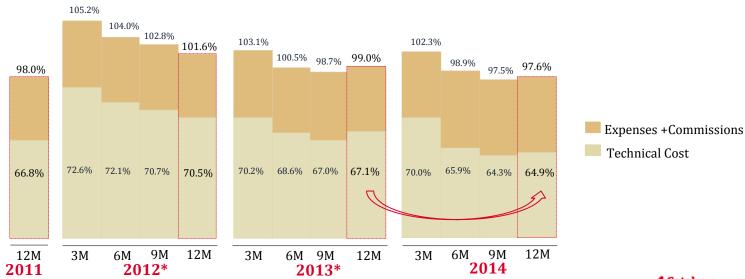
Plus Ultra Seguros: progressive improvement in profitability

(million euros)

PLUS ULTRA RESULTS	2013(*) 2014	% Chg. 13-14
Technical profit after expenses % over earned premiums	11.5 1.3%	22.2 2.8%	93.0%
Financial Result	30.3	31.0	2.3%
Recurring Profit before tax	41.8	53.2	27.3%
Recurring profit net of taxes	33.0	37.5	13.6%
Non-recurring profit net of taxes	-4.9	-4.7	
Net profit Tax	28.1	32.9	17.1%

GCO result 16.1 M€

(*) 2013 includes the figures relating to business Click Seguros









Outlook

Growth

- Increase turnover and maintaining profitability
- Giving priority to projects focusing on growth
- Improving customer satisfaction by focus on service and accessibility

Profitability

- Maintain the technical gap with the market
- Contain costs and increase synergies to improve margins
- Continuing to build the "Group"

Solvency

- Maintain financial strength
- Prudent and conservative management of investments
- Risk management: improving controls







Analyst and Investor Relations

Calendar

26 February

12M2014 Results

Presentation 17.00 h

22 April

3M2015

Results

Conference: 23/04 at 13.00 h

30 July

6M2015

Results

Conference 16.00 h

29 October

9M2015

Results

Presentation 17.00 h

February

2014 Interim Dividend

May

Complementary Dividend 2014 July

2015 Interim Dividend **October**

2015 Interim Dividend

Contact

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Grupo Catalana Occidente

1864

2014

150 years of history





Pure Insurers

More than 20,000 intermediaries

More than 1,400 offices

Presence in more than 50 countries

More than 6,500 employees

Portfolio including all lines and products

Turnover 2014 **€4,200**m

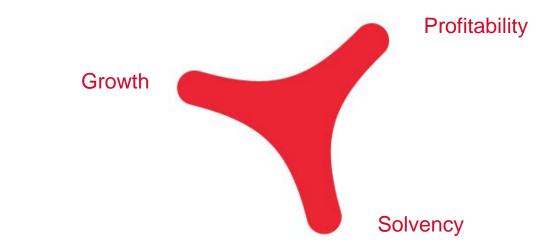
Stable and committed shareholders



Purpose and strategic pillars

Grupo Catalana Occidente has defined as a strategic aim to be leaders in risk protection and long-term insurance in the families and SME market and to become global leaders in trade credit risk management.

Moreover, to achieve this purpose, the Group establishes three strategic pillars on which all business decisions are based.





Global presence

Saudi Arabia Dubai (**) **Europe**

Austria Vienna

Belgium Namur, Antwerp Czech Republic Prague

Denmark Copenhagen, Århus

Finland Helsinki

France Paris, Bordeaux, Compiègne, Lille, Lyon, Marseille, Nancy, Orléans, Rennes, Strasbourg, Toulouse

Germany Cologne, Berlin, Bielefeld, Bremen, Dortmund,

Frankfurt, Freiburg, Hamburg, Hanover, Kassel,

Munich, Nuremberg, Stuttgart

Greece Athens Hungary Budapest Ireland Dublin Italy Rome, Milan Luxembourg Luxembourg Netherlands Amsterdam, Ommen

Norway Oslo

Poland Warsaw, Krakow, Poznan, Jelena Gora

Dubai (**)

Portugal Lisbon, Porto Russia Moscow(***) Slovakia Bratislava

Spain País Vasco, Cataluña, Galicia, Andalucía, Asturias, Cantabria, La Rioja, Murcia, Comunidad

Valenciana, Aragón, Castilla la Mancha, Navarra, Extremadura, Madrid, Castilla-Leon, Islas

Baleares, Islas Canarias, Ceuta y Melilla.

Sweden Stockholm

Switzerland Zurich, Lausanne, Lugano

Turkey Istanbul

United Kingdom Cardiff, Belfast, Birmingham, London, Manchester

Middle East

Israel Tel Aviv (*) Lebanon Beirut (*) United ArabEmirates Dubai **) Saudi Arabia

Asia

China Shanghai (***) Hong Kong Hong Kong India Mumbai (***) Indonesia Jakarta (**)

Japan Tokyo Malaysia Kuala Lumpur (**) Manila (**) Philippines Singapore Singapore Taiwan Taipei (**) Thailand Bangkok (**) Vietnam Hanoi (**)

Africa

Kenya Nairobi (*) South Africa Johannesburg (**)

Tunisia Tunis (*)

Americas

Chile

Argentina Buenos Aires (*) Brazil São Paulo

Almonte (Ontario), Mississauga (Ontario), Duncan Canada

> (British Columbia) Santiago de Chile (*)

Mexico Mexico City, Guadalajara, Monterrey,

Peru Lima (*)

Hunt Valley (Maryland), Chicago (Illinois), Los USA

Angeles (California), New York (New York)

Oceania

Australia Sydney, Brisbane, Melbourne, Perth

New Zealand Wellington



Jesus Serra foundation

The Jesus Serra Foundation was within the Grupo Catalana Occidente. Its origins lie in the establishment in 1998 of the Fundació Catalana Occidente in the private cultural foundation, with the aim of channeling the efforts related to patronage that the Group had already developed over a century.

In 2006, after the death of Jesús Serra Santamans, President and founder of Grupo Catalana Occidente, he decides to change his name to Jesus Serra Foundation. A fitting tribute to the person from a private sphere had defended values and humanistic spirit clearly benefit the community.

In this new phase, the Jesus Serra Foundation has relaunched the work and commitment of Grupo Catalana Occidente with society, participating in several projects in the fields of business, education, research, culture, sport and social action.





Corporate structure

GRUPO CATALANA OCCIDENTE - Parent company

Seguros Catalana Occidente	Tecniseguros	Menéndez Pelayo
100%	100%	100,0%
Seguros Bilbao	S. Órbita	Catoc Sicav
99,73%	99,73%	99,84%
Nortehispana	Bilbao Vida	Hercasol
99,78%	99,73%	59,37%
Catoc Vida	Bilbao Telemark	Bilbao Hipotecaria
100%	99,73%	99,73%
Cosalud	CO Capital Ag. Valores	Salerno 94
100%	100%	100%
Depsa	Talleres 3.000	Grupo Compañía Española
100%	100%	Crédito y Caución 73,84%
GCO Reaseguros	Inversions Catalana Occident	Atradius NV
100%	49,00%	83,20%
Atradius Credit Insurance	Prepersa	Atradius Participations Holding
83,20%	100%	83,20%
Crédito y Caución 83,20%	GCO Tecnológia y Servicios 99,84%	
Atradius Re 83,20%	GCO Contact Center 99,65%	
Atradius Trade Credit Insurance 83,20%	GCO Gestión de Activos 100%	
Atradius Seguros de Crédito 83,20%	Atradius Dutch State Business 83,20%	
	Atradius Collections 83,20%	
	Atradius Information Services 83,20%	
	Iberinform 83,20%	
Plus Ultra Seguros	Asitur Asistencia	Gesiuris
49,00%	28,53%	26,12%
	Calboquer 20,00%	
INSURANCE COMPANIES	COMPLEMENTARY INSURANCE COMPANIES	INVESTMENT COMPANIES

Grupo Catalana Occidente incorporates the company **Plus Ultra Seguros** under the equity accounting consolidation method on September 28, 2013. The Group accounts for 49% of this company's income

The group agreed the transfer of direct business legal defense of Depsa to Arag. This transaction was made in January 2015

During the year, the **GCO Re** organization has been created to take on reinsurance for traditional business companies, providing adequate coverage for the risk profile of each and returning risk to the market as necessary.

Likewise, **Seguros Bilbao Fondos** has changed its name to GCO Gestión de Activos. This company assumes activities relating to financial investments made by GCO and Group companies: management and administration of financial investments, risk measurement and ALM



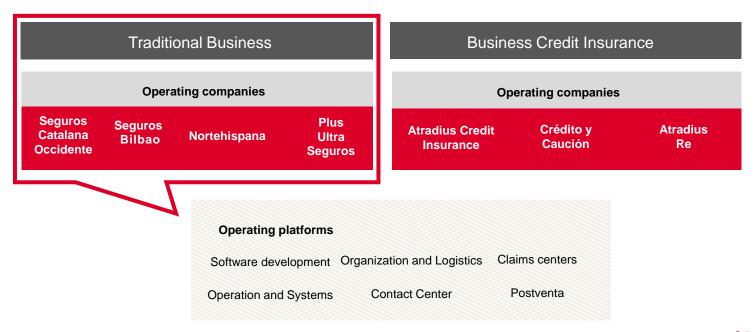
COMPANIES CONSOLIDATED BY GLOBAL INTEGRATION

COMPANIES CONSOLIDATED BY THE EQUITY METHOD ("EQUITY ACCOUNTING METHOD")

Further consolidation of "Group"



Corporate Governance





150th anniversary





1864-2014









New corporate image





New corporate image

Grupo



Sociedades de seguros

















Sociedades complementarias de seguros, de inversión y de gestión

Bilbao Vida

Atradius Information Services

GCO Tecnología y Servicios

Bilbao Telemark GCO Gestión de Activos

Tecniseguros ~

GCO Contact Center

CO Capital
Agencia Valores

Órbita Seguros

Iberinform Crédito y Caución

Salerno 94

Bilbao Hipotecaria

Catalana Occident Inversions **Prepersa**



Income statement

(million euros)							
INCOME STATEMENT	2010	2011	2012	2013	2014	% Chg. 13 -14	
Premiums	2,971.8	3,066.7	3,070.1	3,091.4	3,322.2	7.5%	
Earned premiums	2,975.0	3,068.3	3,076.1	3,121.4	3,289.6	5.4%	
Service income	104.1	101.3	107.5	110.4	115.3	4.4%	
Net revenues from insurance	3,079.1	3,169.6	3,183.5	3,231.8	3,404.8	5.4%	
Technical cost	1,884.0	1,933.4	1,951.8	1,991.8	2,088.9	4.9%	
% over Total Net Income	61.2%	61.0%	61.3%	61.6%	61.4%		
Commissions	368.3	377.4	373.7	365.1	372.9	2.1%	
% over Total Net Income	12.0%	11.9%	11.7%	11.3%	11.0%		
Expenses	589.2	594.0	597.7	608.5	628.4	3.3%	
% over Total Net Income	19.1%	18.7%	18.8%	18.8%	18.5%		
Technical Result after expenses	237.6	264.8	260.4	266.5	314.5	18.0%	
% over Total Net Income	7.7%	8.4%	8.2%	8.2%	9.2%		
Financial Result	40.6	58.1	48.0	73.0	73.9	1.3%	
% over Total Net Income	1.3%	1.8%	1.5%	2.3%	2.2%		
Non Technical Non Financial Account Result	-9.9	-9.7	-16.8	-22.4	-10.7		
% over Total Net Income	-0.3%	-0.3%	-0.5%	-0.7%	-0.3%		
Result of credit insurance complementary activities	-0.7	-1.1	6.6	4.9	4.1	-16.1%	
% over Total Net Income	0.0%	0.0%	0.2%	0.2%	0.1%		
Profit before tax	267.6	312.1	298.2	322.0	381.8	18.6%	
% over Total Net Income	8.7%	9.8%	9.4%	10.0%	11.2%		
CONSOLIDATED PROFIT	209.2	241.6	222.7	243.9	268.1	9.9%	
PROFIT ATTRIBUTABLE TO MINORITY INTERESTS	27.9	31.2	22.6	22.8	26.0	14.2%	
PROFIT ATTRIBUTABLE TO THE PARENT COMPANY	181.3	210.5	200.1	221.1	242.1	9.5%	
% over Total Net Income	5.9%	6.6%	6.3%	6.8%	7.1%		
RECURRING PROFIT	238.2	231.2	217.8	248.8	281.9	13.3%	
NON-RECURRING PROFIT	-29.0	10.4	4.9	-4.9	-13.7		



Income statement: business line and quarter

(million euros)

																		(111	illion e	urosj
PROFIT BY AREAS OF ACTIVITY	2010			2011		2012		2013			2014									
TROTTE DE AREAS OF ACTIVITY	1T	2T	3Т	4 T	1T	2T	3T	4 T	1T	2Т	3Т	4 T	1T	2T	3Т	4 T	1T	2T	3T	4 T
Recurring profit from traditional business	25.5	32.1	30.8	23.5	27.9	35.5	31.0	18.6	30.0	28.1	31.8	23.5	29.3	33.7	36.5	23.0	29.1	39.2	37.8	23.5
Recurring profit from credit insurance business	30.1	26.4	41.1	28.7	55.6	42.7	17.3	2.7	28.5	32.0	23.3	20.7	29.9	32.0	26.1	38.2	41.9	40.8	34.5	35.1
Non-recurring profit	2.2	2.1	-8.7	-24.6	-7.0	-8.5	1.8	24.1	2.9	3.4	1.8	-3.2	4.3	-4.2	2.0	-7.1	-3.9	-9.0	0.1	-0.9
CONSOLIDATED PROFIT AFTER TAX	57.8	60.6	63.2	27.6	76.5	69.7	50.1	45.4	61.4	63.5	56.9	41.0	63.5	61.5	64.6	54.2	67.1	71.1	72.3	57.6
PROFIT ATTRIBUTABLE TO MINORITY INTERESTS	7.7	8.8	7.1	4.3	12.5	8.3	3.9	6.4	7.3	7.0	4.2	4.1	6.1	5.0	5.2	6.5	7.5	6.1	6.0	6.4
PROFIT ATTRIBUTABLE TO PARENT COMPANY	50.0	51.9	50.8	28.6	64.0	61.4	51.7	33.4	54.1	56.6	52.7	36.9	57.4	56.5	59.5	47.7	59.6	65.0	66.4	51.1

Profit attributable 12M 181.3 M€ Profit attributable 12M 210.5 M€

Profit attributable 12M 201.1 M€ Profit attributable 12M 221.1 M€ Profit attributable 12M 242.1 M€



Multirrisk

Recovery of dynamic growth in turnover Home grows in raw Continuously adapting products to new needs

KEY FIGURES	2010	2011	2012	2013	2014	% Chg. 13-14
Written premiums (M€)	418.4	429.4	420.6	410.2	407.0	-0.8%
Earned premiums	407.5	421.9	423.2	414.6	410.0	-1.1%
Number of claims	414,433	390,484	393,121	417,407	422,870	1.3%
Average cost of claims, €	572.3	598.8	568.9	514.0	500.3	-2.7%
Technical provisions (M€)	301.2	323.4	331.9	329.5	331.1	0.5%
% Technical cost	57.7%	55.4%	52.9%	51.7%	51.6%	-0.1
% Commissions	19.7%	19.6%	19.5%	19.2%	19.3%	0.1
% Expenses	15.0%	15.0%	15.6%	16.5%	16.6%	0.1
% Combined ratio	92.4%	90.0%	87.9%	87.4%	87.5%	0.1
Technical result after expenses	31.0	42.1	51.2	52.1	50.7	-2.7%
% s/ Earned premiums	7.6%	10.0%	12.1%	12.6%	12.4%	
Financial Result	7.1	6.9	6.5	7.1	6.2	-12.1%
% s/Earned premiums	1.7%	1.6%	1.5%	1.7%	1.5%	
Technical -financial result	38.1	49.0	57.7	59.2	56.9	-3.8%
% s/ Earned premiums	9.3%	11.6%	13.6%	14.3%	13.9%	



Auto

Favorable evolution of turnover with positive growth in the last quarter Significant improvement in customer retention Increased enrollment and service vehicles

KEY FIGURES	2010	2011	2012	2013	2014	% Chg. 13-14
Written premiums (M€)	408.2	388.0	357.7	326.9	322.0	-1.5%
Earned premiums	412.6	399.3	373.9	339.7	325.0	-4.3%
Number of claims	251,020	228,182	213,750	198,567	189,655	-4.5%
Average cost of claims, €	1,037.6	1,110.0	1,078.0	1,054.3	1,043.6	-1.0%
Technical provisions (M€)	445.9	427.4	402.8	399.1	402.8	0.9%
% Technical cost	62.5%	63.4%	63.5%	61.6%	60.9%	-0.7
% Commissions	12.2%	12.1%	11.9%	11.9%	11.8%	-0.1
% Expenses	17.7%	17.9%	18.0%	19.3%	20.1%	8.0
% Combined ratio	92.5%	93.4%	93.4%	92.8%	92.8%	0.0
Technical result after expenses	31.0	26.3	24.5	24.2	23.7	-2.1%
% s/ Earned premiums	7.5%	6.6%	6.6%	7.1%	7.3%	
Financial Result	11.3	11.5	9.9	10.2	9.0	-11.7%
% s/Earned premiums	2.7%	2.9%	2.6%	3.0%	2.8%	
Technical -financial result	42.3	37.8	34.4	34.4	32.7	-5.0%
% s/Earned premiums	10.3%	9.5%	9.2%	10.1%	10.1%	



Other non-life

In Funeral and Health the Group continues to grow Combined ratio at 82.8 % Smaller contraction in demand

KEY FIGURES	2010	2011	2012	2013	2014	% Chg. 13 -14
Written premiums (M€)	246.6	244.1	233.7	228.4	231.8	1.5%
Earned premiums	245.6	248.9	239.6	233.4	232.1	-0.6%
Number of claims	99,393	105,164	108,974	121,598	149,101	22.6%
Average cost of claims, €	928.3	872.5	606.6	724.5	579.1	-20.1%
Technical provisions (M€)	345.8	331.6	305.2	291.1	285.1	-2.0%
% Technical cost	38.5%	37.7%	37.3%	37.7%	37.2%	-0.5
% Commissions	18.8%	19.3%	18.4%	17.5%	16.9%	-0.6
% Expenses	26.8%	26.1%	27.5%	28.0%	28.7%	0.7
% Combined ratio	84.1%	83.1%	83.1%	83.2%	82.8%	-0.4
Technical result after expenses	39.2	42.1	40.4	39.1	40.0	2.3%
% s/ Earned premiums	15.9%	16.9%	16.9%	16.7%	17.2%	
Financial Result	9.6	10.2	7.9	7.9	7.2	-9.2%
% s/ Earned premiums	3.9%	4.1%	3.3%	3.4%	3.1%	
Technical -financial result	48.8	52.3	48.3	47.0	47.2	0.4%
% s/ Earned premiums	19.9%	21.0%	20.2%	20.1%	20.3%	



Life

Recovery of revenue growth Strong growth in savings-investment Increase in funds managed

KEY FIGURES	2010	2011	2012	2013	2014	% Chg. 13-14
Life insurance turnover (M€)	565.4	596.2	600.5	721.4	864.8	19.9%
Periodic premiums	319.1	319.9	307.6	295.2	300.1	1.7%
Single premiums	246.3	276.3	292.9	426.2	564.7	32.5%
Contributions to Pension Plans	61.1	50.3	37.5	47.3	48.3	2.1%
Net contributions to Investment Funds	-2.6	-0.7	-5.2	-5.6	9.6	-271.4%
Volume of Managed Funds	3,992.0	4,004.1	3,970.3	4,278.8	4,208.0	-1.7%
Earned premiums	565.4	596.0	601.0	721.9	864.8	19.8%
Technical result after expenses	17.6	20.2	17.5	12.8	11.1	-13.4%
% s/ Earned premiums	3.1%	3.4%	2.9%	1.8%	1.3%	
Financial Result	8.9	16.2	20.8	26.6	35.3	32.7%
% s/ Earned premiums	1.6%	2.7%	3.5%	3.7%	4.1%	
Technical -financial result	26.4	36.4	38.3	39.4	46.4	17.7%
% s/ Earned premiums	4.7%	6.1%	6.4%	5.5%	5.4%	



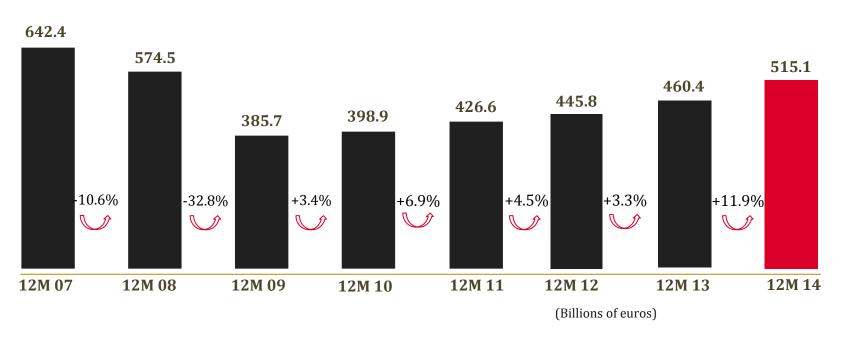
Credit insurance business

(million euros) PREMIUMS BY 2014 2013 % Chg. % s/ total COUNTRY 348.3 357.6 2.7% 23.9% Spain Growth Germany 150.8 149.2 -1.1% 10.0% recovery in Spain Netherlands 118.0 98.0 -16.9% 6.6% 101.8 119.9 17.8% 8.0% France Italy 103.1 109.1 5.9% 7.3% UK 96.0 109.9 14.5% 7.3% Other EU 252.3 284.7 12.8% 19.0% Asia and Australia 89.7 120.4 34.2% 8.0% 17.9 % of America 117.9 118.2 0.2% 7.9% premiums come from emerging 29.5 Other countries 26.5 11.4% 2.0% markets **TOTAL** 1,496.6 6.5% 100.0% 1,404.6

Premiums 2014: distribution by country

Credit insurance business - TPE

Evolution of risk exposure Credit insurance





Credit insurance business - TPE

Distribution of TPE - Credit insurance

Data in thousand million euros

Data in thousand numon curos								
Industrial Sector	2010	2011	2012	2013	2014	% Chg.	% s/ total	
Chemicals	42,210	43,069	49,339	56,283	63,915	13.6%	12.4%	
Electronics	36,064	40,375	50,957	55,912	67,007	19.8%	13.0%	
Metals	45,232	47,010	54,037	50,907	56,286	10.6%	10.9%	
Durable consumer goods	50,211	51,208	48,642	50,468	56,347	11.6%	10.9%	
Food	40,556	42,378	40,476	42,564	48,188	13.2%	9.4%	
Transport	28,217	31,004	35,248	38,366	43,705	13.9%	8.5%	
Construction	32,576	24,486	35,287	33,459	37,238	11.3%	7.2%	
Machinery	29,026	30,686	30,065	29,390	31,629	7.6%	6.1%	
Agriculture	14,527	17,090	22,146	22,808	25,932	13.7%	5.0%	
Services	20,317	20,961	20,974	21,386	21,180	-1.0%	4.1%	
Construction materials	24,858	34,238	20,250	20,030	21,981	9.7%	4.3%	
Textiles	13,825	14,019	16,101	16,261	17,722	9.0%	3.4%	
Finance	12,142	11,455	11,453	11,755	11,711	-0.4%	2.3%	
Paper	9,135	9,353	10,871	10,805	12,275	13.6%	2.4%	
Total	398,896	417,332	445,846	460,394	515,114	11.9%	100.0%	



Credit insurance business - combined ratio

COMBINED RATIO BREAKDOWN	2010	2011	2012	2013	2014	% Chg. 13-14
% Gross technical cost	41.5%	49.8%	51.3%	45.6%	40.7%	-4.9
% Commissions + Gros	35.5%	35.2%	35.0%	35.4%	36.7%	1.3
% Gross Combined R	77.0%	85.0%	86.3%	81.0%	77.4%	-3.6
% Net technical cost	45.7%	51.6%	50.8%	45.5%	41.5%	-4.0
% Commissions + Net l	39.1%	34.2%	37.6%	36.5%	36.0%	-0.5
% Net Combined Rati	84.8%	85.8%	88.4%	82.0%	77.5%	-4.5

COMBINED RATIO	Atra	dius Ex. CyC		Crédito y		
BREAKDOWN	2013	2014	Var.	2013	2014	Var.
% Gross technical cost	42.5%	42.9%	0.4	54.8%	34.0%	-20.9
% Commissions + Gross Expenses	38.0%	39.4%	1.4	27.1%	28.1%	1.0
% Gross Combined Ratio	80.5%	82.2%	1.7	81.9%	62.0%	-19.9
% Net technical cost	43.6%	43,9%	0.3	51.8%	33.8%	-18.0
% Commissions + Net Expenses	39.2%	39.0%	-0.2	27.8%	26.0%	-1.8
% Net Combined Ratio	82.8%	82.9%	0.1	79.6%	59.8%	-19.8



Expenses and commissions

1	mil	lion	euros)	
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				(IIIIII)	ii cui osj	
EXPENSES AND COMMISSIONS	2010	2011	2012	2013	2014	% Chg. 13-14
Traditional Business	241.8	239.3	238.6	238.9	240.9	0.8%
Credit Insurance Business	347.4	354.7	361.1	360.4	388.6	7.8%
Non-Recurring Expenses			-2.1	9.2	-1.1	
Total Expenses	589.2	594.0	597.6	608.5	628.4	3.3%
Commissions	368.3	377.4	373.7	365.1	372.9	2.1%
Total Commissions and Expenses	957.5	971.4	971.3	973.6	1,000.3	2.8%
% Expenses over Revenues (*)	19.1%	18.7%	18.8%	18.5%	18.5%	0.0
% Commissions over Revenues	12.0%	11.9%	11.7%	11.3%	11.0%	-0.3
% Commissions and Expenses over revenues (*)	31.1%	30.6%	30.6%	29.8%	29.4%	-0.4

(*) Excluding non-recurring expenses



Expenses and Commissions (Value and % s / Income for Insurance)



Financial results

					(ni curosj
FINANCIAL RESULT	2010	2011	2012	2013	2014	% Chg. 13-14
Financial Income net of expenses	171.7	160.7	160.7	164.9	176.2	6.9%
Exchange rate differences	-1.9	0.8	-0.7	-0.4	-0.1	-85.0%
Subsidiaries	0.1	0.4	6.3	17.8	18.9	6.2%
Interest applied to Life	113.7	130.6	134.6	138.3	140.5	1.6%
Recurring Financial Result Traditional Business	32.5	31.3	31.7	44.0	54.5	24.0%
Recurring Financial Result Credit Insurance Business	28.2	32.4	27.5	13.3	13.7	3.0%
Recurring Financial Result	60.6	63.7	59.2	57.3	68.2	19.1%
Non-Recurring Financial Result	-20.0	-5.6	-11.2	15.7	5.7	
FINANCIAL RESULTS	40.6	58.1	48.0	73.0	73.9	1.3%



Non recurring result

			ni curosj		
NON-RECURRING INCOME (net tax)	2010	2011	2012	2013	2014
Traditional business technical	-3.2	0.0	4.7	-0.2	-5.8
Traditional business financials	-0.6	4.4	-8.5	4.3	0.3
Non-Recurring Expenses and Other Traditional Business			-3.1	-10.1	-2.2
Non-Recurring Traditional Business	-3.8	4.4	-6.9	-6.0	-7.7
Credit Insurance Business Financials	29.5	7.2	1.6	-0.6	0.6
Credit Insurance Underwriting and Expenses	-15.4	-9.1	-0.3	6.9	0.5
Payback to the Insurance Compensation Consortium	-32.1	7.8	10.5	-5.2	-7.1
Non-Recurring Credit Insurance Business	-18.0	5.9	11.8	1.1	-6.0
Consolidation adjustments	-7.2	0.1	0.0	0.0	0.0
NON-RECURRING PROFIT net of taxes	-29.0	10.4	4.9	-4.9	-13.7



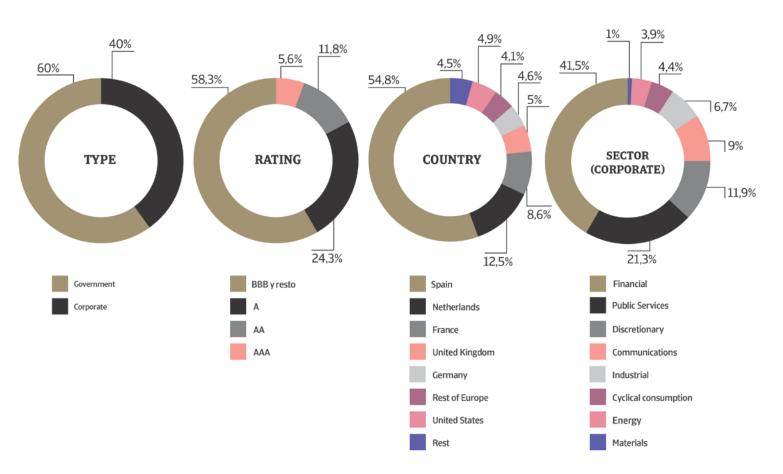
Balance sheet

ASSET	2010	2011	2012	2013	2014	% Chg. 13-14
Intangible assets and property	954.5	882.6	881.3	883.3	876.6	-0.8%
Investments	5,878.7	6,213.2	6,573.7	7,163.3	8,256.3	15.3%
Property investments	163.3	227.8	224.6	226.5	223.3	-1.4%
Financial investments	5,030.7	5,239.5	5,969.2	6,503.8	7,448.5	14.5%
Cash and short-term assets	684.7	745.9	379.9	433.0	586.5	35.5%
Reinsurance share in technical provisions	1,036.5	1,004.7	988.5	895.2	889.4	-0.6%
Other assets	1,382.5	1,330.5	1,285.7	1,159.6	1,192.2	2.8%
Deferred tax assets	141.6	147.5	127.5	115.9	127.2	9.7%
Credits	820.6	832.0	786.1	703.2	702.0	-0.1%
Other assets	420.3	351.0	372.1	340.5	362.8	6.5%
TOTAL ASSETS	9,252.2	9,431.0	9,729.2	10,101.4	11,216.5	11.0%

LIABILITIES AND EQUITY	2010	2011	2012	2013	2014	% Chg. 13-14
Long-Term Capital	1,544.9	1,645.7	1,795.3	2,100.3	2,685.7	27.9%
Equity	1,427.5	1,527.6	1,676.5	1,980.8	2,437.6	23.1%
Parent company	1,134.0	1,233.7	1,433.4	1,723.8	2,167.1	25.7%
Minority interests	293.6	293.9	243.1	257.1	270.5	5.2%
Subordinated liabilities	117.4	118.1	118.8	119.5	248.1	107.6%
Technical provisions	6,562.2	6,794.5	6,844.3	6,905.5	7,235.0	4.8%
Other liabilities	1,145.1	990.8	1,089.6	1,095.6	1,295.8	18.1%
Other provisions	170.9	128.3	158.2	153.0	148.1	-3.2%
Deposits received for ceded reinsurance	86.4	80.9	68.3	62.1	60.4	-2.7%
Deferred tax liabilities	160.1	171.8	179.2	222.3	320.3	44.1%
Liabilities	465.1	430.5	480.1	457.6	524.6	18.1%
Other Liabilities	262.6	179.3	203.8	200.6	242.5	11.8%
TOTAL LIABILITIES AND EQUITY	9,252.2	9,431.0	9,729.2	10,101.4	11,216.5	11.0%



Fixed income portfolio detail



(million euros)

TOTAL INVESTMENT PORTFOLIO: €4,547.4 M +10.5% vs. 2013



Plus Ultra Seguros - combined ratio

COMBINED RATIO	2010	2011	2012	2013	2014	Change
Multirisk	102.2%	98.0%	105.2%	100.0%	99.8%	-0.2
Technical Cost	62.5%	59.1%	67.4%	62.1%	61.7%	-0.4
Commissions	24.6%	24.6%	24.5%	23.6%	22.7%	-0.9
Expenses	15.1%	14.3%	13.3%	14.3%	15.4%	1.1
Auto	102.9%	102.7%	102.4%	99.5%	96.8%	-2.7
Technical Cost	77.1%	76.6%	75.6%	72.0%	69.2%	-2.8
Commissions	11.0%	11.1%	11.1%	11.0%	10.1%	-0.9
Expenses	14.8%	15.0%	15.7%	16.5%	17.5%	1.0
Other Non-Life	81.1%	93.8%	94.8%	96.7%	96.0%	-0.7
Technical Cost	45.6%	58.0%	65.9%	66.5%	62.8%	-3.8
Commissions	22.0%	22.2%	16.7%	17.6%	19.0%	1.4
Expenses	13.5%	13.6%	12.2%	12.6%	14.3%	1.7
Plus Ultra Seguros	97.3%	98.0%	101.6%	99.0%	97.6%	-1.4
Technical Cost	66.5%	66.8%	70.5%	67.1%	64.9%	-2.2
Commissions	17.0%	17.0%	17.0%	17.1%	16.7%	-0.4
Expenses	13.8%	14.2%	14.1%	14.8%	15.9%	1.1

 $^{(\}mbox{*})$ Includes the figures for business Click Seguros



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This presentation includes oral and written "forward-looking statements" with respect to certain plans and current goals and expectations relating to the Company's future financial condition, performance and results. These forward-looking statements represent a simple forecast whose formulation does not represent a guarantee with respect to the future performance of the Company. By their nature, all forward-looking statements involve risk and uncertainty because they relate to future events and circumstances which may be beyond the Company's control such as general economic conditions, performance of financial markets, the frequency and severity of insured loss events, mortality and morbidity levels and trends, persistency levels, interest rate levels, currency exchange rates, general competitive factors, changes in laws and regulations, changes in the policies of governments or regulatory authorities.

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