

Feedback on Annual Report 2018

The opinion of our interest groups is important to Grupo Catalana Occidente so we prepare this report to provide you with the information you require, to meet your needs and expectations.

This is why we thank you for providing us with your opinion on our annual Report for the financial year 2018, responding to the issues raised below.

Which interest group or stakeholder do you belong?

Employees
Customers
Shareholders and investors
Intermediaries
Associates and suppliers
Company
Other (Please specify)

How do you rate the following aspects of the report?

	1. Not suitable, requires changes	2. Not very suitable, needs to improve	3. Correct, although it could improve	4. Good, totally satisfactory	5. Excellent
Coverage of topics of interest					
Transparency of the information					
Quality of the data offered					
Depth of the information					

What is your assessment in relation to the following sections of the report, 1 being unsatisfactory and 5 very satisfactory:

	1	2	3	4	5
Letter from the Chairman					
Results in 2018					
Corporate governance					
Business model					
Commitment to interest groups					

What is your assessment in relation to the following sub-sections of the report, 1 being unsatisfactory and 5 very satisfactory:

	1	2	3	4	5
Macroeconomic environment					
Shareholder remuneration					
Outlook and challenges					
Business performance					
Costs and other results					
Balance sheet and investments					
Capital management and solvency					
Corporate governance					
Business model					
Innovation and technology					
Corporate responsibility					
Employees					
Customers					
Shareholders and investors					
Intermediaries					
Associates and suppliers					
Company					
Environment					
Creation of value in 2018					

What is your assessment in relation to the following aspects of the report, 1 being unsatisfactory and 5 very satisfactory:

	1	2	3	4	5
Style of clear and direct communication.					
Sufficient explanations					
Clarity of key indicators					
Navigation within the report					
Style of the creative and innovative design					
Ability to download data in Excel					

**How does the report compare with:
Score of 1 to 5, 1 being well below and well above 5,**

	1	2	3	4	5
Others in the insurance sector					
Others on the Spanish listed market					

What would you like to appear or be covered differently in the Annual Report of 2019?

Write any comments you want to send us here:

Thank you.